



## USUAL CLINIC DAYS

Mondays 10-4.30pm

Tuesdays 10-5pm

Thursdays 11-5pm

Some Saturdays 10-2pm

Outside of these times

please email or leave a

voicemail

## CONTACT ME

[enquiries@energisehealth.co.uk](mailto:enquiries@energisehealth.co.uk)

T: 07776 140140

## CLIENT THERAPIST AGREEMENT

- Homeopathy is a holistic treatment built on trust and respect between the homeopath and client.
- The more information that you share about your health and lifestyle will enable me to find the best matched remedies for you.
- All consultations are strictly confidential and personal information is stored securely for 7 years (Data protection act).

## WHAT TO EXPECT FROM TREATMENT

- I provide my time, care and treatments but you take responsibility for compliance to the treatment plan and your wellbeing.
- During your consultation we will discuss everything relating to your uppermost presenting symptom. We will discuss your medical history, family history, diet and lifestyle to obtain a full picture.

## HOW DOES TREATMENT WORK?

- Homeopathic remedies gently stimulate the body to heal itself.
- Treatment is tailored to you as an individual and not a set of disease labels.
- Time taken to heal will vary but it isn't usually a quick fix.
- It can be used safely alongside conventional medicine.
- Homeopathic medicines are made from chemical, mineral or animal sources and are highly diluted.
- Previous symptoms may reoccur during treatment which is a good sign that a deeper healing is taking place. This is referred to as the 'law of cure'.

## MY COMMITMENT TO YOU

- I work with you and for you.
- I will be honest, open, non-judgemental and professional.
- If you have queries during your treatment I am contactable by email and phone.

## YOUR COMMITMENT TO ME

- You agree to value and prioritise your appointments as this is time that I've set aside for you.
- You will advise me of any issues or concerns with your treatment.

## PAYMENTS

- Please make payment no later than 24 hours prior to your appointment.
- Payments can be made via bank transfer or card.
- Postage will be charged separately.
- A charge will be made for duplicate prescriptions.
- Any supplements or creams recommended will be paid for directly by the client.

## CANCELLATION POLICY

- You'll receive an email confirmation of your appointment when you book.
- Online clients will be sent a zoom link for the meeting.
- Please contact me at least 2 working days in advance should you need to reschedule or cancel.
- Note my usual working days are Monday, Tuesday, Thursday and some Saturdays.
- A 50% fee will be payable if a session is cancelled with less than 24 hours notice.

Thank you for choosing to work with me.

*Vicky*

Vicky Wilson LCHE BSc (Hons) DipNT  
Homeopath and Naturopathic Nutritionist

